



MULTITUDE

Preliminary Results 2023

**Earnings Call
14.3.2024**

Important notice

This presentation contains, or may be deemed to contain, forward-looking statements. These statements relate to future events or future financial performance of Multitude.

Such statements are based on the current expectations and certain assumptions of Multitude's management, of which many are beyond Multitude's control. The words "aim", "anticipate", "assume", "believe", "continue", "could", "estimate", "expect", "forecast", "guidance", "intend", "may", "plan", "potential", "predict", "projected", "risk", "should", "will" and similar expressions or the negatives of these expressions are intended to identify forward-looking statements.

By their nature, forward-looking statements involve risks and uncertainties because they relate to events and depend on circumstances that may or may not occur in the future. Future results may vary from the results expressed in, or implied by, the forward-looking statements, possibly to a material degree.

All forward-looking statements included herein are based on information presently available to Multitude and, accordingly, Multitude assumes no obligation to update any forward-looking statements, unless obligated to do so pursuant to an applicable law or regulation.

Nothing in this presentation constitutes investment advice and this presentation shall not constitute an offer to sell or the solicitation of an offer to buy any securities of Multitude or otherwise to engage in any investment activity.

KEY TAKEAWAYS

- **REACHED GUIDANCE: EBIT EUR 45.6m**
- **REVENUE INCREASED BY 8.5% TO EUR 230.5m**
- **NET PROFIT INCREASED BY 39.6% TO EUR 16.4m**
- **EPS INCREASED BY 34.2% TO EUR 0.51**
- **STRONG CASH POSITION**
- **THE BOARD OF DIRECTORS PROPOSES A DIVIDEND OF EUR 0.19 PER SHARE
ACCORDING TO OUR TARGET DIVIDEND PAYOUT RATIO**

WE HAVE BEEN CREATING SUCCESS STORIES IN FINTECH FOR THE LAST TWO DECADES



Founded in Finland in 2005, HQ in Helsinki

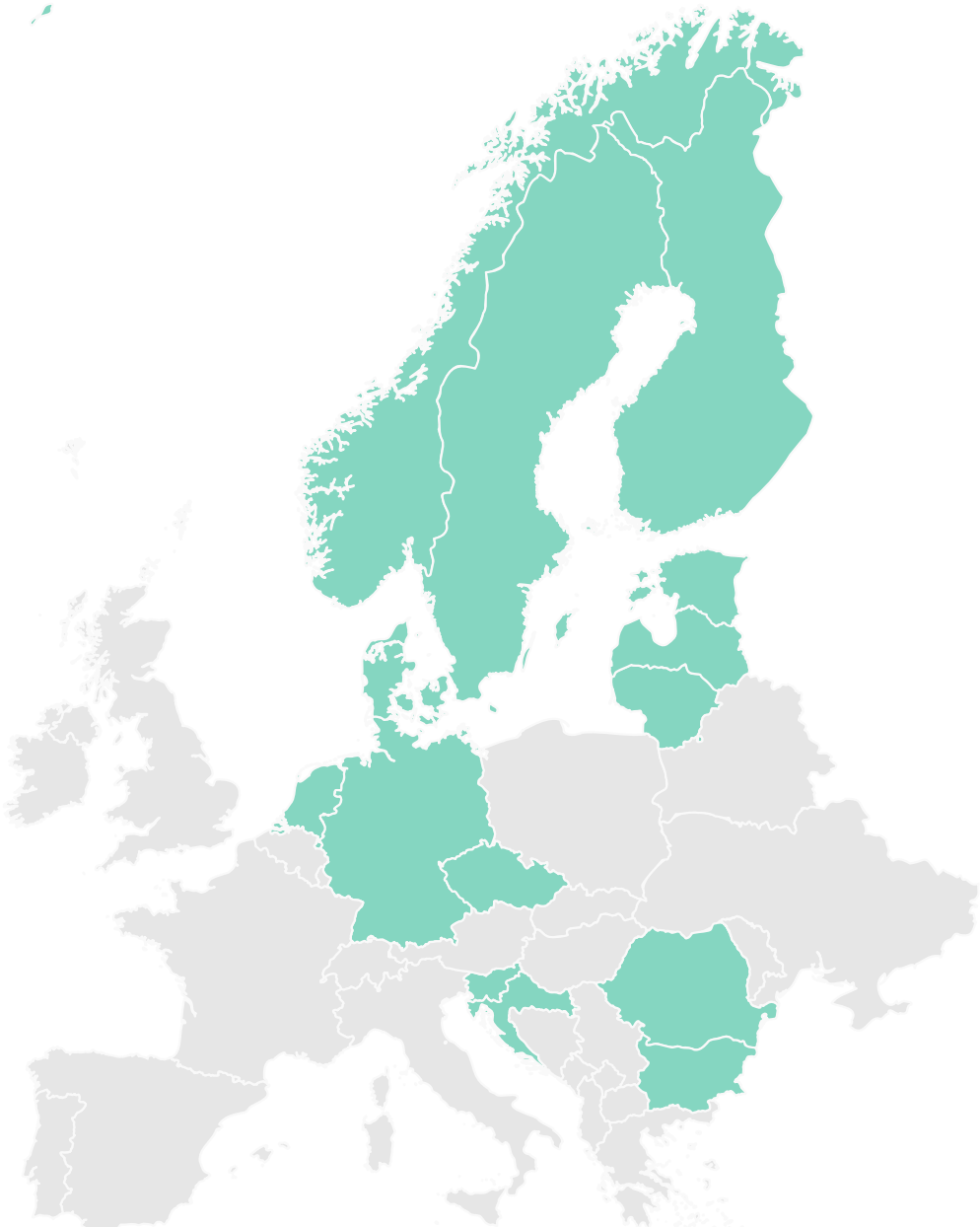


EU wide banking licence



Listed on the Frankfurt Stock Exchange

“Since our foundation, we have focused on helping customers who are overlooked by traditional banks, with an amazing and fully digital customer experience.”



Customers

~400,000

Revenue 2023

EUR 230m

Net profit 2023

EUR 16.4m

Employees

~700

Countries

16

WE SHARPENED OUR VISION DURING LAST CAPITAL MARKETS DAY AND IT GIVES OUR TEAM A COMMON DIRECTION, WITH AN INSPIRING MISSION



VISION

Building the most valuable financial platform
for overlooked customers

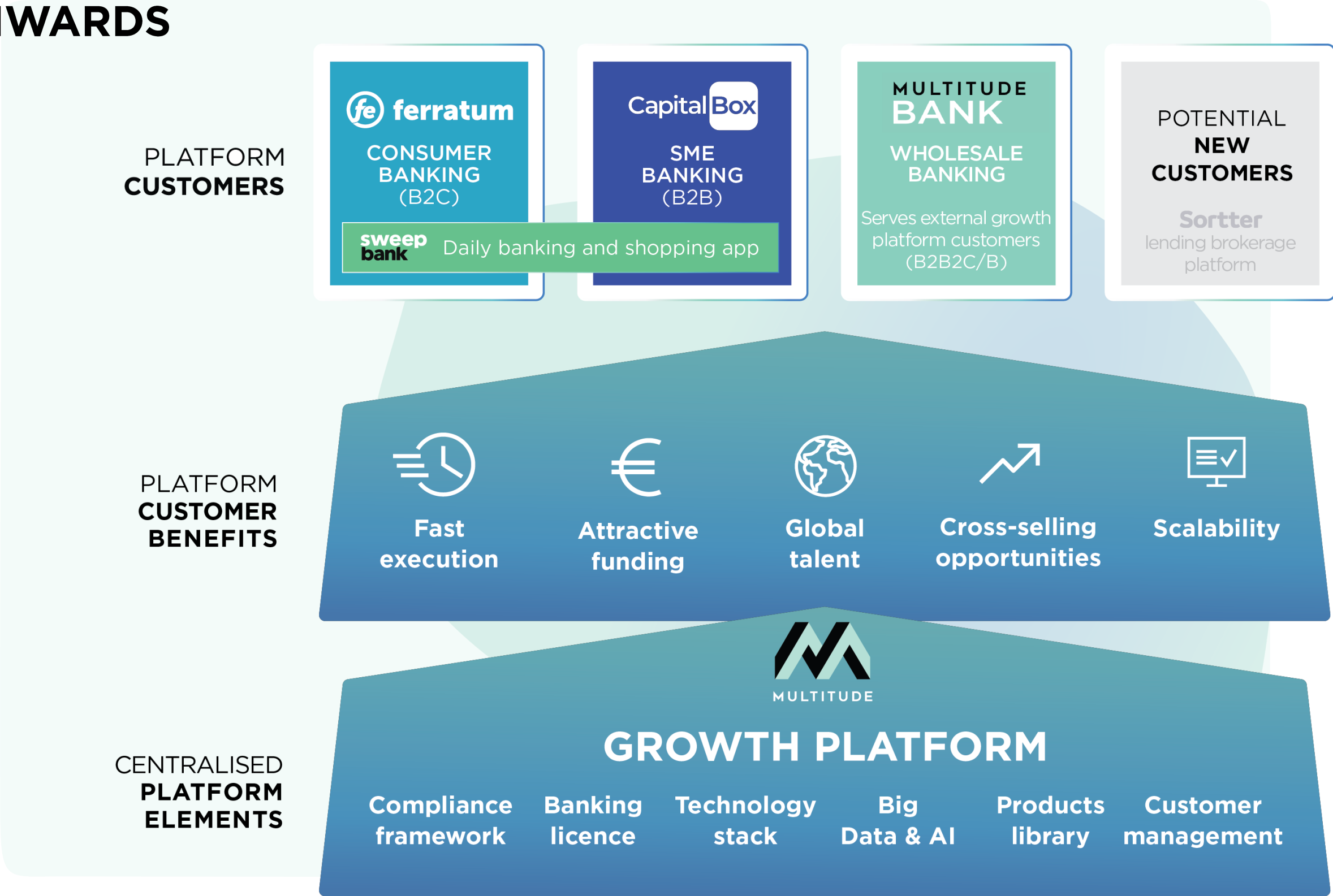
MISSION

Democratise financial services through
digitalisation, making them fast, easy & green

OUR VALUES

Customer centricity – Entrepreneurial spirit –
Candour – Respect – Winning teams

WE HAVE INTEGRATED SWEEPBANK WITH CURRENT BUSINESS UNITS AND LAUNCHED A NEW WHOLESALE BANKING BUSINESS UNIT FROM 2024 ONWARDS



WE LAUNCHED A NEW GUIDANCE FRAMEWORK DURING THE LATEST CAPITAL MARKETS DAY IN NOVEMBER 2023: STABLE PROFITABLE GROWTH, COMMITMENT TO ESG VALUES AND DIVIDEND DISTRIBUTION TO SHAREHOLDERS



ESG

Emissions reduced and increases in Responsible lending index, NPS and eNPS

GROWTH

Scaling current tribes and adding new businesses

PROFIT

2.5x Net profit growth to EUR 30m by 2026

DIVIDENDS

Target dividend payout ratio 25-50%

MARKET CAP

Management's dream is to build a 1-billion-euro valued company in 5 years

ESG DRIVEN FINTECH
GROWTH FINTECH
PROFITABLE FINTECH
DIVIDEND FINTECH

MULTITUDE GROUP HIGHLIGHTS 2023

- INCREASING REVENUE AND STRONG EBIT GROWTH



HIGHLIGHTS 2023

- Solid performance continues
- We have increased both revenue and EBIT simultaneously
- Demand and payment behaviour remains robust
- Ferratum continues to deliver strong performance
- CapitalBox shows healthy growth
- SweepBank: Wholesale Banking as a key revenue driver

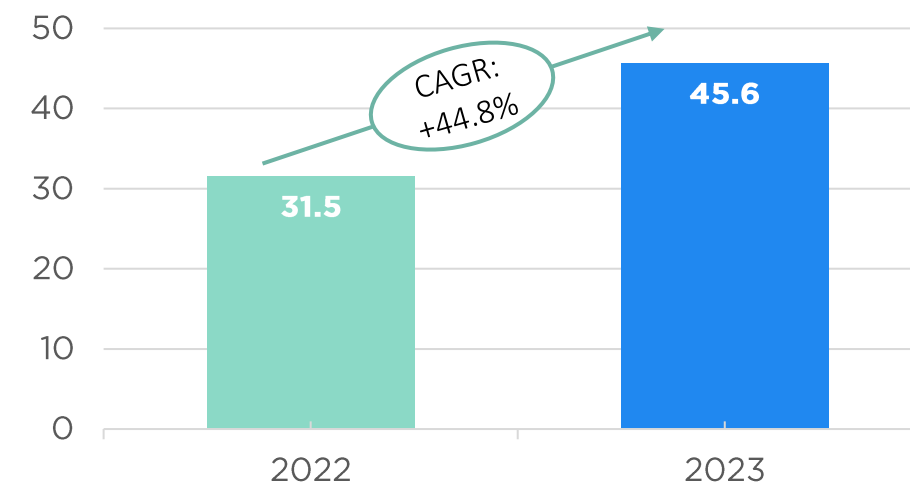
FOCUS GOING FORWARD

- Utilise agile organisation, enhance risk management and AI investments to further improve scalability
- Focus on 3 main initiatives to accelerate our revenue and profitability growth: Organic, Partnerships and M&A
- Improvements in our growth platform's central processes and value creation in tribes

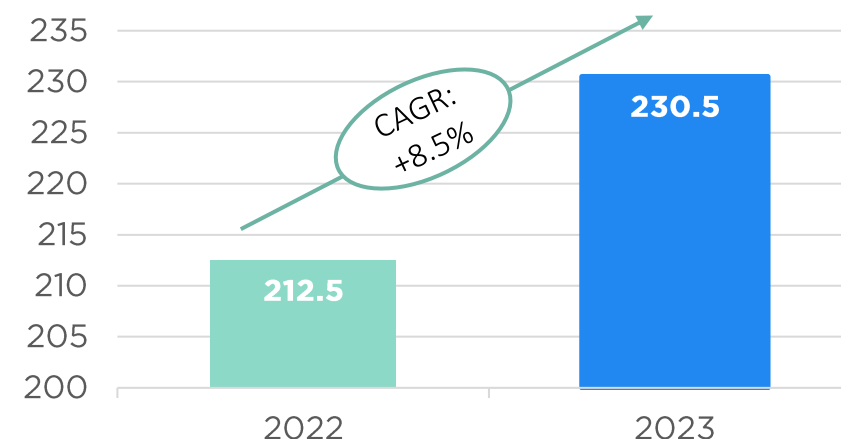
LOOKING AHEAD

- In 2021, we published a four-year EBIT guidance, starting at EUR 20m for 2021 and with 50% growth year on year until 2024
- We have exceeded our guidance each year and we confirm that our EBIT guidance for year 2024 is EUR 67.5m

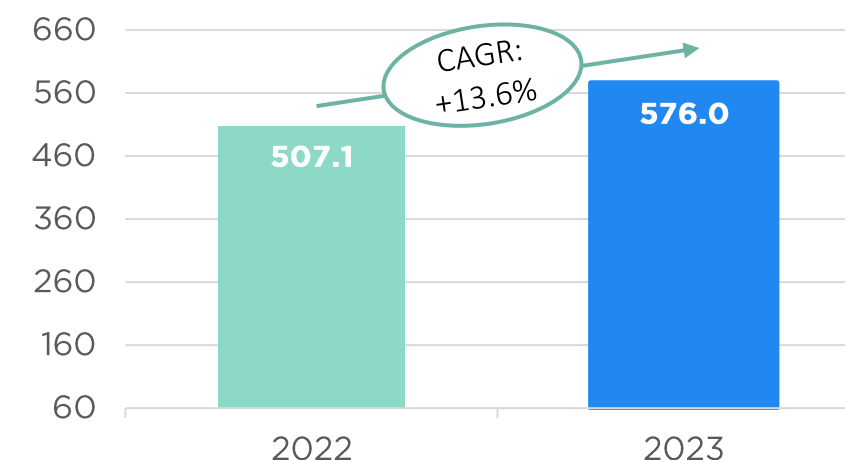
EBIT in EURm



REVENUE in EURm



NET AR* in EURm



*Only loans to customers included. Wholesale Banking investments shown later.

FERRATUM HIGHLIGHTS 2023

- STRONG PERFORMANCE CONTINUES



HIGHLIGHTS 2023

- Revenue increased by 4.3% to EUR 192.7m and EBIT by 10.0% to EUR 59.1m
- Focus on core markets - stepped out of Australia and Brazil
- Continuous improvements in digital marketing and customer onboarding processes
- Further improvements in technology and customer service to speed up our “time to money”

FOCUS GOING FORWARD

- Integrate SweepBank account and credit card products to Ferratum offering
- Focus on 3 main initiatives to accelerate our revenue and profitability growth: Organic, Partnerships and M&A
- Improvements in scalability by automation, data & AI, and risk innovations

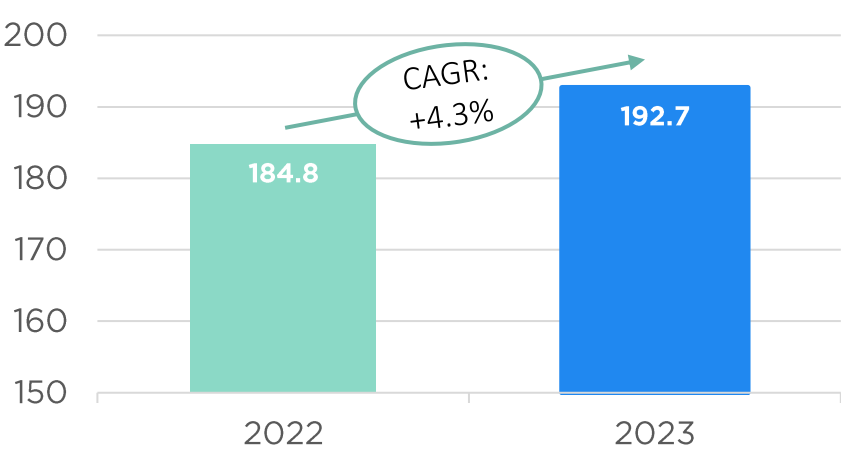
TARGETS 2024

Our target for 2024 is to achieve 5% higher EBIT than the previous year

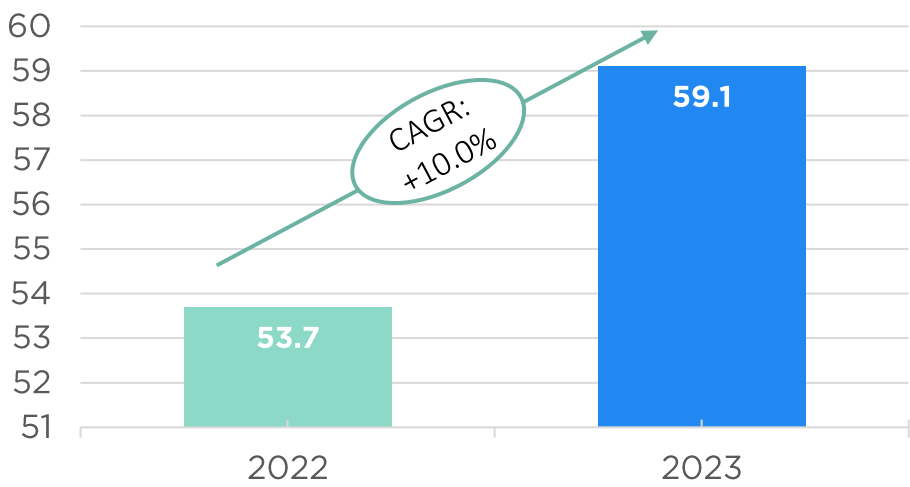
2023 IN NUMBERS

MARKETS	PRODUCTS	NPS	CONTACT SHARE IN SELF SERVICE
13	2	64	81%

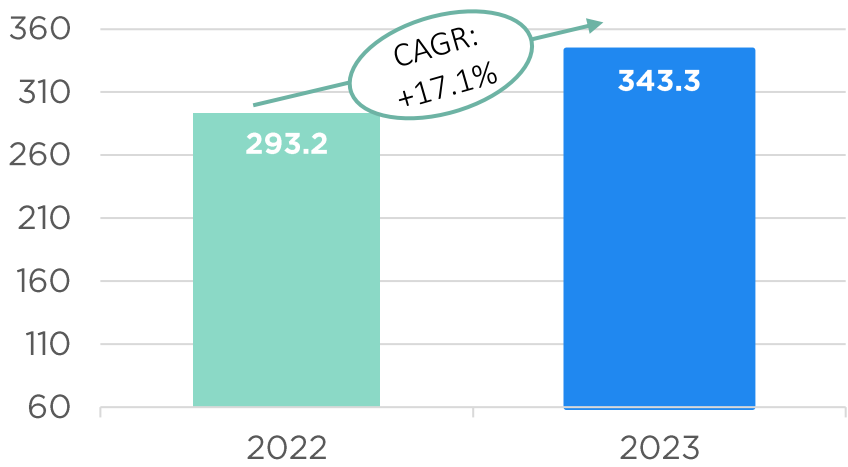
REVENUE in EURm



EBIT in EURm



NET AR in EURm



CAPITALBOX HIGHLIGHTS 2023

-BACK ON GROWTH TRACK WITH IMPROVING EBIT

HIGHLIGHTS 2023

- Revenue increased by 15.4% to EUR 24.7m and EBIT by EUR 2.7m up to EUR 1.7m
- Expanded sales distribution channels with further partnerships
- Improved digital marketing to reduce cost per new customer (CPN)
- Launched new product - secured lending of up to EUR 3.0m
- Automated underwriting and sales process further

FOCUS GOING FORWARD

- Integrate SweepBank account and credit card products to CapitalBox offering
- Focus on 3 main initiatives to accelerate our revenue and profitable growth: Organic, Partnerships and M&A
- Improvements in scalability by automation, data & AI, and risk innovations
- Following Omniveta acquisition in 2024, expansion of Factoring offering

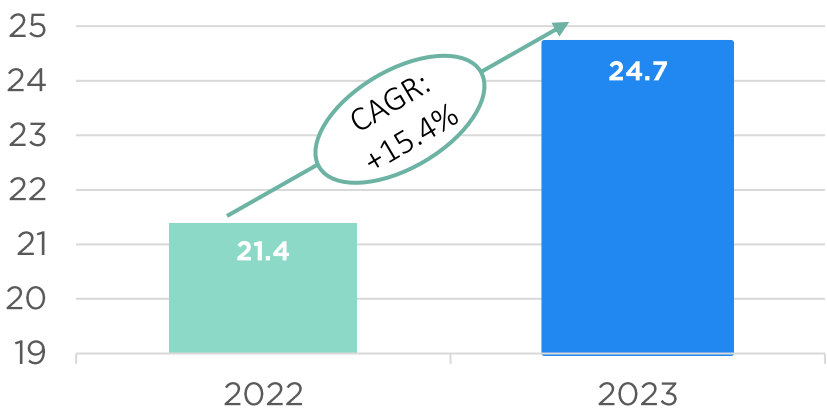
TARGETS 2024

Our target for 2024 is to achieve EUR 10m EBIT

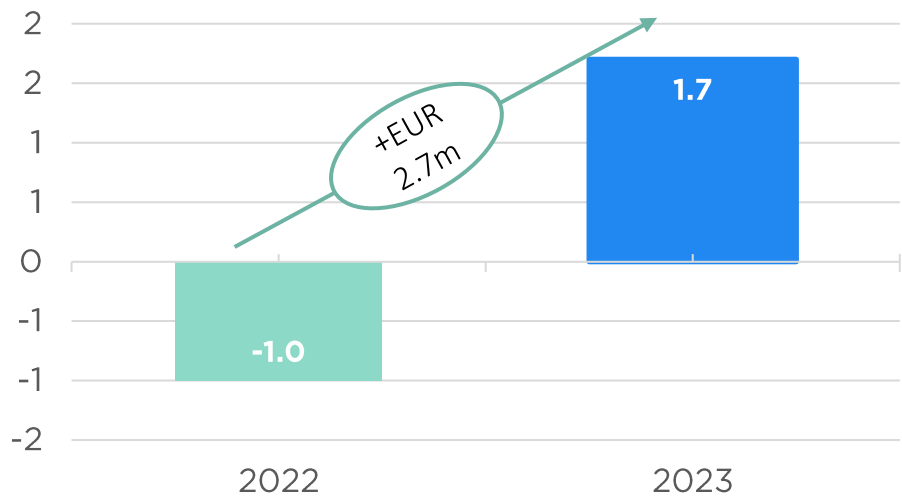
2023 IN NUMBERS

PRODUCTS	MARKETS
4	5

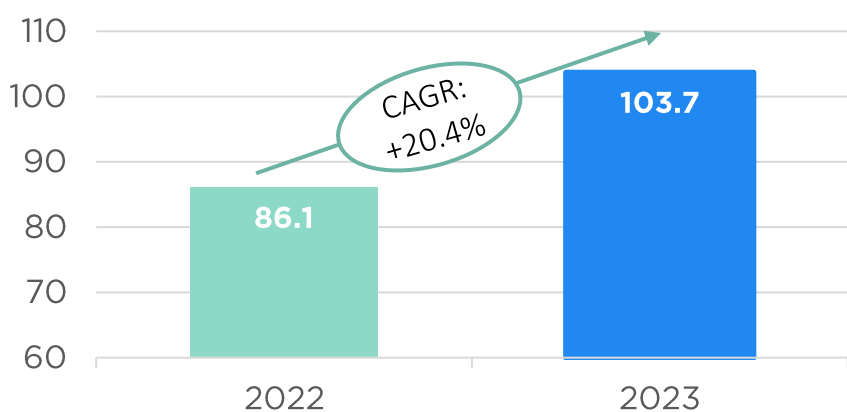
REVENUE in EURm



EBIT in EURm



NET AR in EURm



SWEEP BANK HIGHLIGHTS 2023

-SWEEP BANK GROWTH MAINLY FROM WHOLESALE BANKING BUSINESS



HIGHLIGHTS 2023

- Revenue increased by 44.4% to EUR 23.1m and EBIT improved by EUR 5.8m to negative EUR 15.3m
- Large part of the growth comes from Wholesale Banking business
- Prime lending portfolio almost unchanged
- Integration of SweepBank to Ferratum and CapitalBox offering ongoing

FOCUS GOING FORWARD

- From 2024 onwards, we no longer report SweepBank as a separate business unit
- Prime loan portfolio will be moved to Ferratum
- Wholesale Banking will be reported as its own business unit
- SweepBank technology and know-how will be integrated into Ferratum and CapitalBox offerings

2023 IN NUMBERS

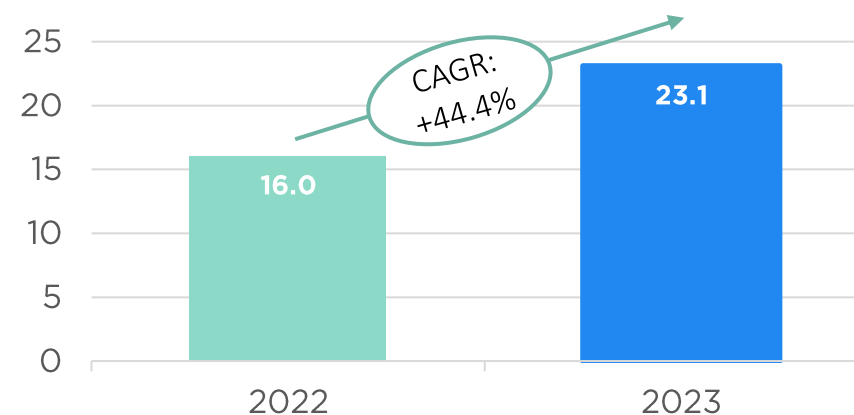
PRODUCTS

3

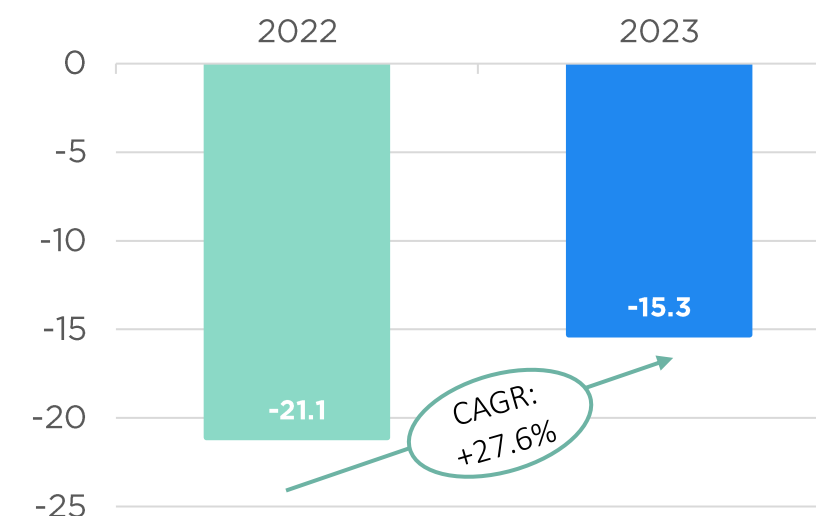
MARKETS

3

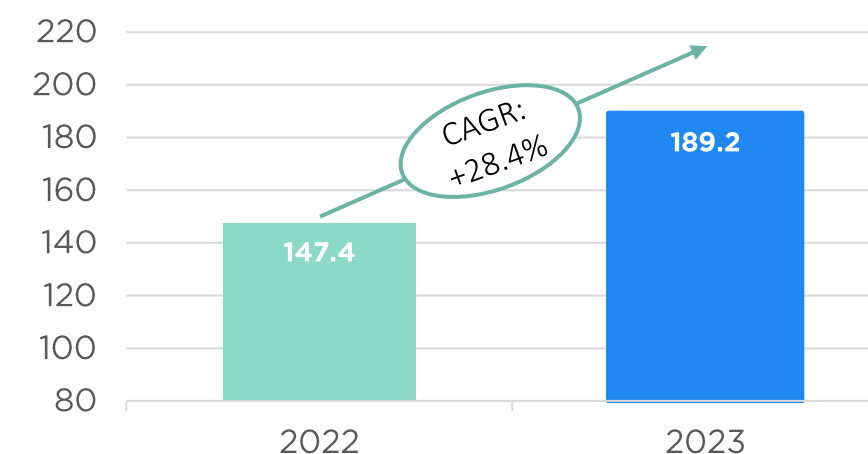
REVENUE in EURm*



EBIT in EURm*



NET AR in EURm*



* SweepBank business unit include Wholesale Banking business by Multitude Bank.

WHOLESALE BANKING - A NEW BUSINESS UNIT FROM 2024 ONWARDS

WHAT IS WHOLESALE BANKING

- Wholesale Banking is the new business unit in the Group, which will officially start its operations in January 2024
- The offering of this business unit is twofold: Secured Debt and Payment Solution
- We have piloted wholesale banking throughout 2023 under the working title: Warehouse Lending
- After successfully piloting and optimising these products, the teams, processes, and technology are ready for expansion
- This business was reported under the SweepBank business unit in 2023 and it will now become its own business unit

WHAT ARE THE PRODUCTS

Secured Debt

- Secured debt to non-bank lenders, FinTechs and other selected customer segments
- Secured funding against lending portfolios or other assets pledged as collateral
- Utilising deposit funding, our collection expertise, and the power of data

Payment Solution

- Payment infrastructure services to other FinTechs, electronic money institutions and banks
- Supports core payment processes and serves as a reliable daily business support or a fallback option for managing payment rails, facilitating receiving and making payments, and managing accounts efficiently

WE LAUNCHED OUR ESG VALUE CHAIN IN 2023



RESPONSIBLE FINANCIAL SERVICES FOR OVERLOOKED CUSTOMERS



2025 Goals

2023 Progress highlights

E Understand and reduce the Group environmental footprint

- Carbon emissions reduction targets set for Scope 2 and 3
 - Scope 2 emissions 2025 Target: 30% and net zero by 2030
 - Scope 3 Purchased emissions 2025 Target: 20% and net zero by 2035
 - Scope 3 Financed emissions mid-term intensity target: 20%
- Joined Partnership for Carbon Accounting Financials (PCAF)
- Corporate loans and investments carbon footprint reporting

S Monitor, report on and improve stakeholder wellbeing

Customer wellbeing and employee happiness

- Customer NPS: **60** (Multitude Group NPS first reporting year)
- Responsible Lending Index: **4.4** | 2025 Target: 4.5
- eNPS: **25** | Target achieved

Diversity

- **Management** – Female: **36%** | 2025 Target: 38%
- **Board** – Female: **33%** | 2025 Target: 38%
- Diversity and inclusion survey and training

G Embed ESG conscious practices

- ESG due diligence implementation in corporate loans and investments underwriting
- Double-materiality assessment under CSRD readiness programme



MULTITUDE

2023 RESULTS

IFRS preliminary unaudited financial
results for the 12 months ended 31
December 2023

PRELIMINARY FULL YEAR RESULT: EBIT EXCEEDS GUIDANCE LEVEL OF EUR 45m



in EURm	2023	2022*	%/pp change
Interest income	230.5	212.5	8.5
Interest expense	(22.2)	(14.0)	58.5
Net interest income	208.2	198.4	4.9
Fair value and foreign exchange losses	(4.3)	(3.8)	12.5
Net operating income	204.0	194.7	4.8
Operating expenses:			
Impairment loss on loans to customers	(89.3)	(84.6)	5.4
Personnel expense	(34.1)	(34.0)	0.4
General and administrative expense	(32.0)	(31.9)	0.1
Depreciation and amortisation	(15.0)	(17.5)	-14.3
Selling and marketing expense	(14.2)	(12.4)	14.6
Other expense	(0.5)	(0.7)	-25.0
Profit before income tax	19.0	13.6	39.7
Income tax expense	(2.6)	(1.8)	40.4
Profit for the period	16.4	11.8	39.6

* Restated



STRONG BUSINESS PERFORMANCE IN CHALLENGING ENVIRONMENT

- EBIT 2023 at EUR 45.6m (EBIT will be presented as Alternative Performance Metric going forward, as P&L structure has been adjusted to financial industry standards)
- Revenue grew by 8.5% to EUR 230.5m
- Impairment losses grew 5.4% vs last year to EUR 89.3m (after classification of EUR 3.2m variable collection cost into credit loss impairments, 2022 restated accordingly)
- Interest expenses increased 58.5% due to significant increase in reference rate levels and volume increase
- Personnel expenses managed to remain flat
- Degressive cost development reflecting further efficiency gains during 2023



STRONG PROFITABILITY METRICS:

- EBIT above Capital Market guidance for the 3rd consecutive year
- PBT increasing by almost 40% to EUR 19m
- Equivalent Net Profit uptick to EUR 16.4m

BALANCE SHEET: ASSETS REFLECTING BUSINESS GROWTH AND DELEVERAGING STRATEGY



in EURm	2023	2022	% change
Cash and cash equivalents	283.7	153.3	85.0
Derivative financial assets	0.3	3.2	-90.6
Loans to customers	575.9	507.1	13.6
Debt investments	62.1	21.0	194.3
Current tax assets	1.8	2.2	-17.8
Other financial assets	19.4	19.4	-
Prepaid expenses and other assets	2.8	0.2	-
Intangible assets	29.5	31.4	-6.2
Right-of-use assets	4.8	4.6	4.5
Property, plant and equipment	2.9	3.0	-6.0
Investments accounted for using the equity method	1.0	-	-
Deferred tax assets	6.5	7.5	-14.3
Total assets	990.9	753.2	31.5

SIGNIFICANT INCREASE IN BUSINESS PORTFOLIO SIZE & CASH:

- Net loan book up by almost EUR 70m, growing at 13.6%
- Investment business (predominantly collateralised warehouse lending) tripled during 2023
- Cash resources support growth strategy for 2024

BALANCE SHEET : LIABILITIES AND SHAREHOLDERS' EQUITY



in EURm	2023	2022	% change
Equity			
Share capital	40.1	40.1	-
Treasury shares	(0.1)	(0.1)	-27.6
Retained earnings	85.2	75.7	12.5
Unrestricted equity reserve	14.7	14.7	-
Perpetual bonds	45.0	50.0	-10.0
Translation differences	(1.3)	(3.0)	-57.3
Other reserves	-	2.6	-100.0
Total equity	183.6	180.0	2.0
Liabilities			
Derivative financial liabilities	5.3	0.4	-
Deposits from customers	732.4	503.4	45.5
Current tax liabilities	2.3	0.9	146.2
Provisions, accruals and other liabilities	13.4	15.6	-14.2
Debt securities	47.8	47.4	0.8
Lease liabilities	5.0	4.6	8.7
Deferred tax liabilities	1.2	1.0	19.2
Total liabilities	807.2	573.3	40.8
Total equity and liabilities	990.9	753.2	31.5

SOLID EQUITY POSITION:

- Increased to EUR 183.6m
- EUR 5m Perpetual Bond acquired back as market conditions were favourable
- ND/E 2.85
- Net Equity Ratio 26%

HEALTHY LIABILITY LEVEL:

- Deposits remain main source of funding
- No capital market debt raised during 2023

SEGMENT VIEW – BUSINESS UNIT PERFORMANCE



in EURm	Ferratum			SweepBank			CapitalBox			Group		
	2023	2022	% change	2023	2022	% change	2023	2022	% change	2023	2022	% change
Revenue*	192.7	184.8	4.3	23.1	16.0	44.4	24.7	21.4	15.4	240.5	222.1	8.3
Revenue share, %	80.1	83.2	-3.1	9.6	7.2	2.4	10.3	9.6	0.6	100.0	100.0	-
Credit losses	(62.8)	(59.1)	6.3	(16.2)	(11.7)	38.5	(6.6)	(7.8)	-15.4	(85.6)	(78.6)	8.9
Profit before interests and taxes ('EBIT')	59.1	53.7	10.1	(15.3)	(21.1)	-27.5	1.7	(1.0)	270.0	45.6	31.5	44.8
Net AR	343.3	293.2	17.1	189.2**	147.4**	28.4	103.7	86.1	20.4	636.2	526.7	20.8
Net AR share, %	54.0	55.7	-1.7	29.7	28.0	1.8	16.3	16.3	-	100.0	100.0	-

* All business units: Revenue before deducting directly attributable transaction costs like broker fees

** Including Wholesale Banking



- Solid and sustainable top-line development
- Satisfactory full year credit loss performance
- Continues to deliver excellent profitability level



- Significant revenue growth
- Gradual shift towards products less prone to credit losses
- Negative EBIT contribution not on target level, but substantially improved versus 2022



- Back to significant revenue growth
- Credit loss development volatile during the year, but significantly improved
- Back to positive EBIT contribution in 2023

IMPAIRMENT LOSSES REMAIN AROUND 4% - CONSTANTLY STRONG

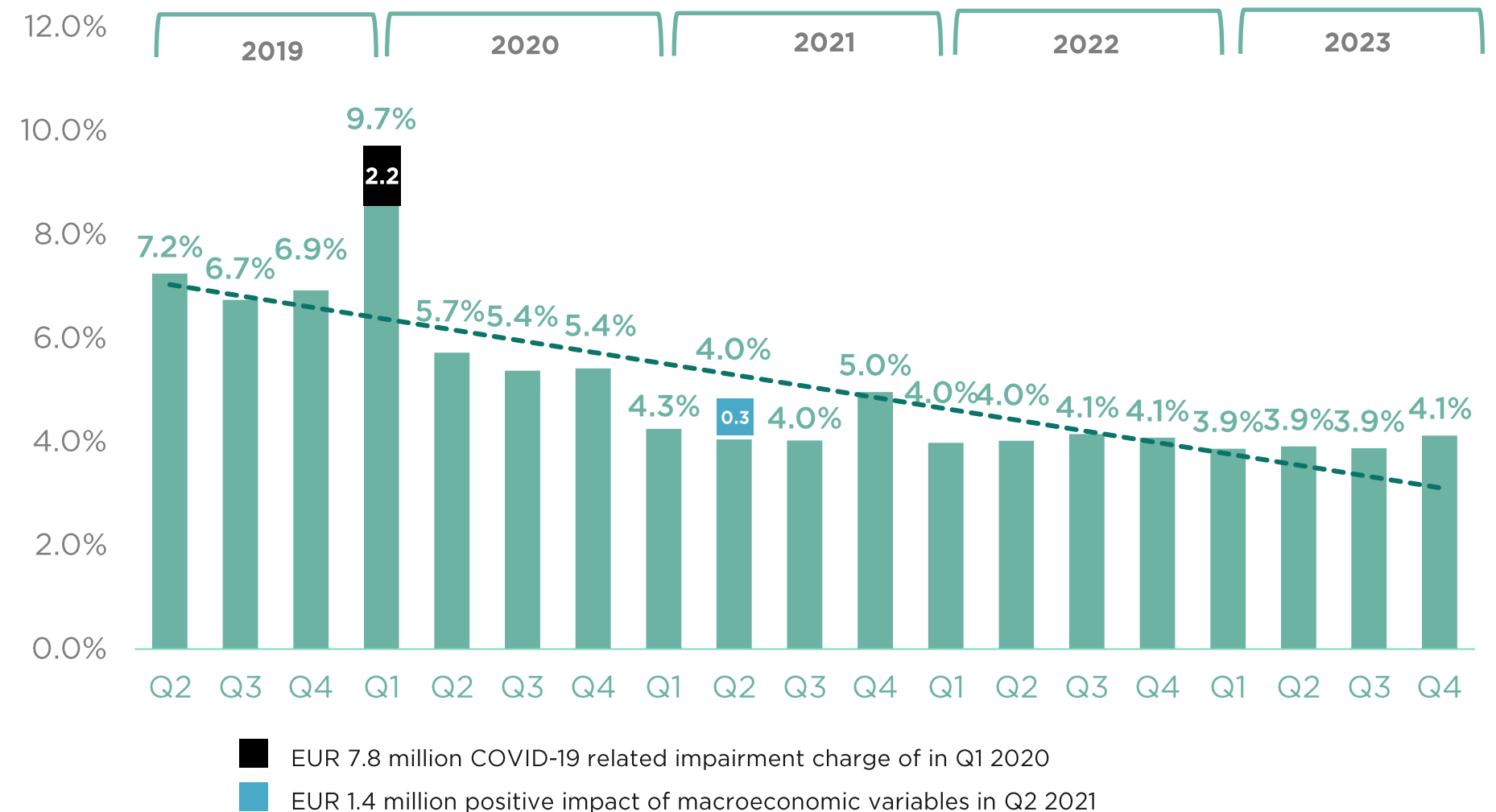
ASSET QUALITY



BALANCED GROWTH STRATEGY DRIVES ASSET QUALITY IMPROVEMENTS

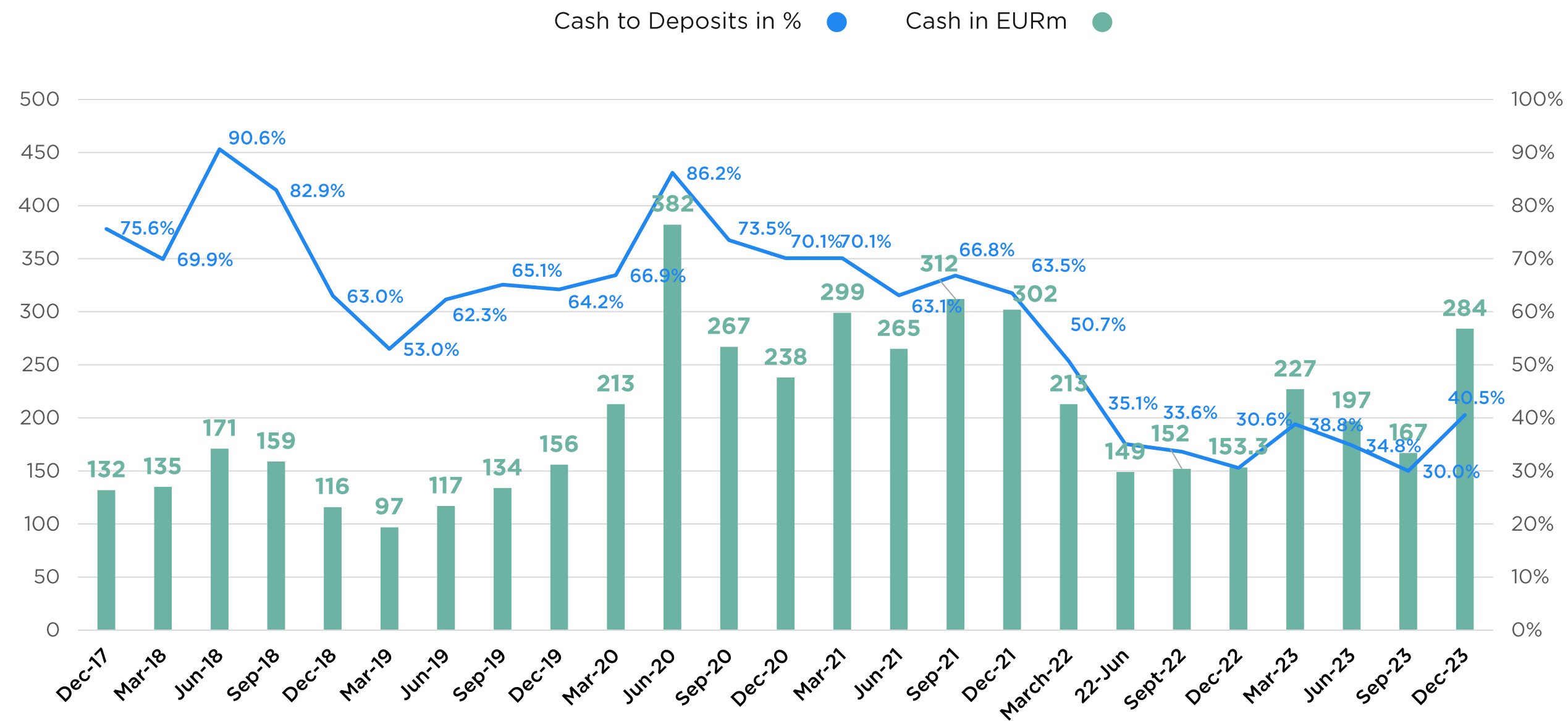
- Long-term trend: Continuous improvement in impairment losses over net accounts receivable (NAR)
- High asset quality maintained during challenging periods
- Key driver is enhanced scoring and underwriting and focus on better asset classes, partly offset by impact of market environment

IMPAIRMENT LOSSES (TOTAL) / NAR



Note: Credit losses do not include collection costs for comparative purposes

CASH BASE SET FOR GROWTH

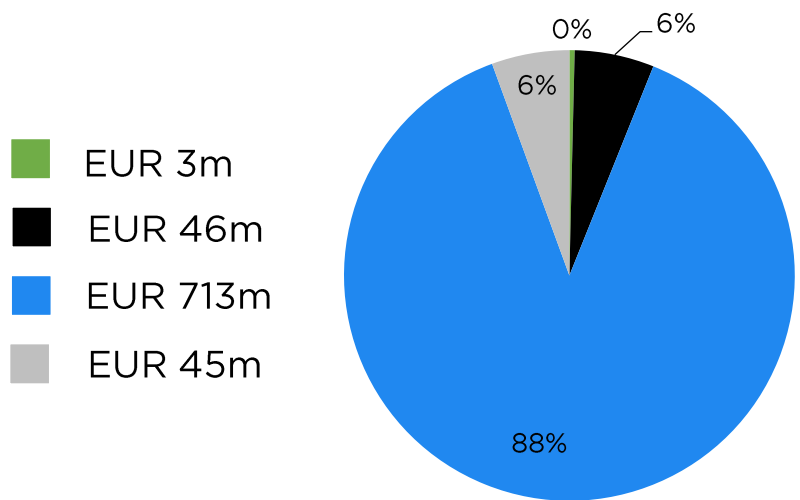


- Cash base on target level for strong growth in 2024
- More than 40% of the deposit intake relates to longer maturities (long-term > 12 months), compared to 17% at the end of 2022

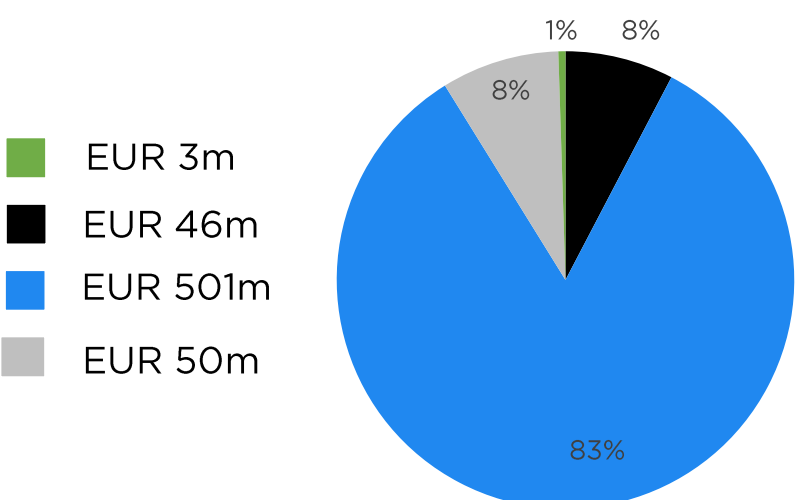
FUNDING STRUCTURE AND COST OF DEBT CAPITAL



FINANCING MIX AT 31 DECEMBER 2023

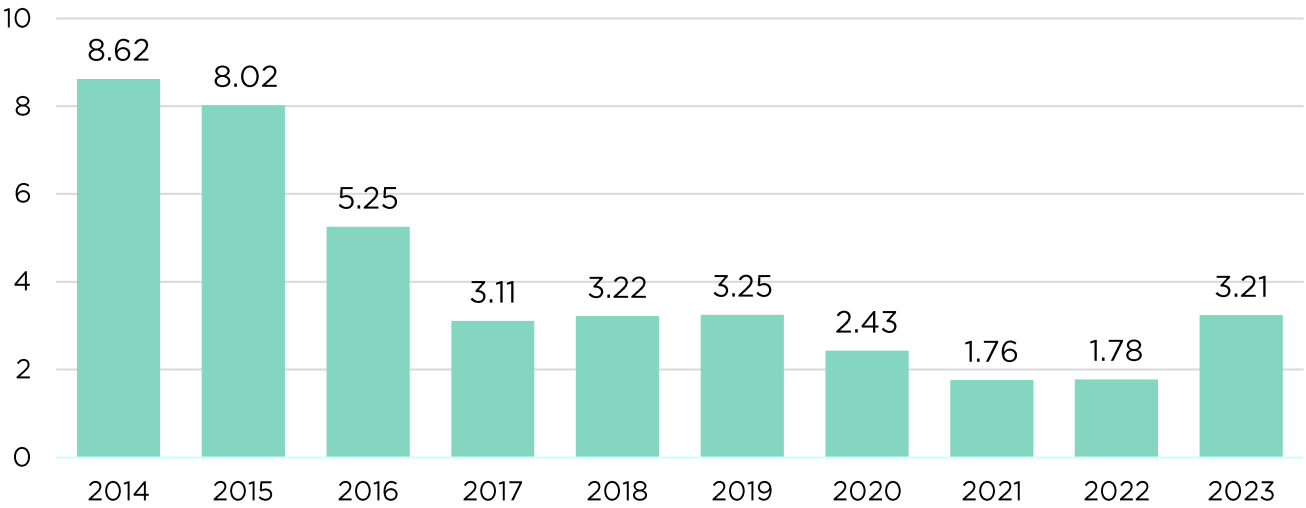


FINANCING MIX AT 31 DECEMBER 2022



- Deposits
- Multitude SE 8.90% + 3-month Euribor perpetual (IFRS Equity)
- Multitude Bank p.l.c. 6% fixed rate Tier 2 bond 2032 (Reg. Capital)
- Multitude SE 7.5% + 3-month EURIBOR 2025

COST OF DEBT CAPITAL (%)*



*Excluding perpetual bond

Important Events:

- Focus on deposit funding – no Capital Market debt increase during 2023
- Multitude Bank plc., Malta, has obtained its inaugural public credit rating by Fitch
- Multitude Bank continues to investigate a Tier 2 issue in 2024, subject to market conditions
- Opportunistic tap of outstanding 2025 bond also assessed

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Q&A

THANK YOU



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